

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Frederic P. Messinger and Bruce E. Nevin
Application No.: 09/345,903 Group: 2174
Filed: July 1, 1999 Examiner: Tran, Mylinh T.
Confirmation No.: 1807
For: Method and Apparatus for Software Technical Support and Training



CERTIFICATE OF MAILING OR TRANSMISSION	
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Date	Signature
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PETITION FOR EXTENSION OF TIME

Commissioner for Patents
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Sir:

The undersigned attorney petitions the Commissioner for Patents to extend the time for filing a Notice of Appeal in reply to the Office Action made Final dated April 7, 2004 for one month, from July 7, 2004 to August 7, 2004 under 37 C.F.R. § 1.136(a).

In lieu of filing a Notice of Appeal, Applicants' Attorney is filing a Request for Continued Examination concurrently herewith.

	Small Entity	Other than Small Entity
1 month -	\$ 55	X \$ 110
2 months -	\$ 210	\$ 420
3 months -	\$ 475	\$ 950
4 months -	\$ 740	\$1,480
5 months -	\$1,005	\$2,010

- [] A check is enclosed in the amount of the extension fee indicated above, or the extension fee has been included in the check with the accompanying Reply.
[X] Please charge Deposit Account No. 08-0380 in the amount of \$110 to cover the cost of the extension fee.

Any deficiency or overpayment should be charged or credited to Deposit Account No. 08-0380. A copy of this letter is enclosed for accounting purposes.

Respectfully submitted,

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

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Dated: 8/9/04